**DISPUTE RESOLUTION SERVICES**

I am writing to introduce myself and our Dispute Resolution Services called Mediate-Me.

More and more today people are looking to mediate a solution when confronted with a dispute simply because it is so much less costly than proceeding to court. The process can also be a lot quicker than a court proceeding. Often the courts will mandate that parties to a dispute seek mediation before a court case can continue.

Whatever industry you work in, the likelihood for conflict is a reality. Conflict can take out good workers, hamstring leaders and have an impact on the bottom line. While not every dispute may have a happy ending, ignoring any one of them can have negative consequences. I am a Nationally Accredited mediator and my skills empower parties to talk things through, understand each other and come to a negotiated agreement that leads to positive outcomes.

**CRAIG’S STORY**

Why I’m a good mediator…

After over three decades of Church leadership at national, state and local level, I have a wealth of experience in helping people resolve conflict. Quite a significant percentage of my leadership activity over these years has been in the conflict resolution arena. I have worked with families, groups, teams, business people and leaders from many different backgrounds and cultures. This experience has helped me to understand people, how they think and feel and how to best assist them to move forward in resolving conflict. My manner and style with people will put them at ease and empower them to make great decisions. I will do my best to assist in whatever ways you need mediation services.

**HOW CAN I HELP?**

My training and experience will enable me to mediate the following dispute resolution scenarios:

1. Workplace Disputes
2. Neighbourhood Disputes
3. Elder Disputes.
4. Will disputes.
5. Business Disputes
6. Financial and Property Disputes. (Not FDR)

My business **Mediate-Me** provides Dispute Resolution and other educational services to assist in resolving and reducing conflict and reaching agreements on the scenarios listed above.

My approach to mediation is to ensure that clients understand their legal rights and obligations so that any decisions they make are with informed consent. I also encourage them to seek legal advice on agreements reached. My referral list of professionals like yourself is important for me and for my clients.

 **WORKING TOGETHER**

I am offering the services of **Mediate-Me** to your business, workplace or organisation. In partnership with you, I know I can add a resource that will enhance your teamwork and the financial bottom line.

* I would be delighted to accept referrals from you for contacts or clients who want to attempt mediation to resolve their disputes or to work out some of their issues whether or not the dispute is headed to court.
* Often the workplace, business or organisation will pay for mediation services. Other times your clients or contacts may contract my services through your advocacy and also I also provide some services in a limited manner for hardship places if you encounter clients unable to afford my standard rates. (This would be on the basis of clients possessing a Health Care Card)

**What you can expect from us**

* **Fast, efficient and professional services –** we can generally book clients in within a week or two of contact depending on their availability. We offer after hour appointments if required.
* **Mediation in person** at any venue in Melbourne or by negotiation in regional Victoria.
* **Mediation by way of video conferencing**.
* **Rooms at a neutral venue** for mediation meetings in South Morang.

 **How can you work with Mediate-Me?**

I would need some information from you to formalise our referral relationship.

This includes:

* (If you are a legal firm) What you would charge my clients for a legal advice session to help them to prepare for mediation or to advise them on the agreements they reach.
* Any other information you consider would be helpful and relevant for us or our clients
* Contact information for clients seeking an appointment

*To ensure that there are no misunderstandings, I confirm that my ethical obligations prohibit me from paying or receiving any form of referral fee or reward for client referrals*.

Included is my schedule of fees, CV and a referral form to assist you to refer clients to **Mediate-Me** We look forward to working with you to assist your clients and contacts with Dispute Resolution Services.

Yours Sincerely

Craig Anderson

Owner Mediate-Me,

NMAS Nationally Accredited Mediator.

Bach. Elec. Eng. M. Min.Lead.